From: Bill Fass

To: Microsoft ATR Date: 1/24/02 5:32pm **Subject:** Microsoft Settlement

To Whom It May Concern: Can we just get this case settled and get on with the business of recovery? We who sit on the sidelines and ponder what these various suits are all about are getting very impatient with the ongoing litigation. As a customer of Microsoft I feel that they have done a great job in educating all the ordinary citizens who are not necessarily computer proficient and bringing them into the world of computer technology. This case and all the others have cost both sides considerable time and money that could have been used in a more productive manner. Can't you see that this is slowing the economy and pushing the recovery further in the future. As President Bush put it "Lets Roll." Signed - Bill Fass Sr. Roseville, CA.

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